



CORONADO AT ALISO VIEJO

Patrol Masters is pleased to announce our appointment as your new Courtesy Patrol Service effective **November 1st, 2024**. Our patrol officers are educated in the latest methodologies and are trained to conduct thorough inspections as directed by your Property Management Team.

Patrol Masters has been contracted to provide parking rules enforcement. The current safelist system will be revised as of **November 1st, 2024**. This is how it will work:

Each unit is allowed a maximum of (10) safelists in a 180-day rolling period. Day guests do not require a safelist. If you have a guest who will be parked in common area overnight, that guest's vehicle must be placed on the safelist, **effective between the hours of 10:00 p.m. and 6:00 a.m.**

Patrol Masters, Inc. has issued safelisting codes to prevent unauthorized usage of safelisting days. Each address has been assigned a safelist code, with yours listed below. You are required to supply this code when safelisting any vehicle either online or over the phone.

Your Safelist Code	Contact Management to obtain your safelist code
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If you lose, misplace or forget your code a request in writing needs to be submitted with proof of residency to ensure we are supplying the correct person with the code. Please do not give or share your code with any other residents.

PROCEDURE FOR SAFE LISTING VEHICLES:

To safelist your vehicle, visit Patrol Masters' website www.patrolmasters.com and use the online safelist procedures, or by **downloading our safelist APP** from your app store or call (877) 648-0602 if you do not have online access.

We are at Google Play Store. Download your safelist app today.



- Enter the vehicle license plate # and city.
- Click next.
- Click on the association name, which will appear on the next screen.
- Enter mandatory safelist code
- Fill in your authorization information, if repeat user.
- If new user, click on "I do not have an account" and create your own account.
- Update your information, if repeat user.
- If new user, you will have to enter additional information.
- Enter the vehicle information, if you are safelisting for the first time, then click next.
- Select the dates you would like to safelist by clicking on the calendar and click on safelist.
- You will see the confirmation number, which will confirm your transaction. – **MUST BE DISPLAYED ON VEHICLE.**
- If you do not get a confirmation number, then your vehicle is **NOT** on the safelist and is subject to towing.
- It is important that you get and keep that confirmation number, and **DISPLAY IT ON THE DASHBOARD OF THE SAFELISTED VEHICLE!**

Sincerely,
Patrol Masters, Inc.